



OF MONTANA

DIVISION OF GLACIER BANK

2024
COMMUNITY
IMPACT REPORT

Presented by the First Bank of Montana CRA Committee

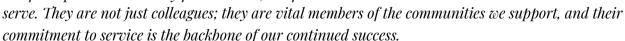




# Division President Message

As we reflect on another year of growth and progress in 2024, we are reminded of the enduring strength and resilience of the communities we are privileged to serve across Central, North Central, and North East Montana. Our bank's success is not only measured by the services we provide but by the deep relationships we've cultivated with our customers that make this region so special.

It's with immense gratitude that we acknowledge the trust and loyalty of our customers. We understand that the heartbeat of our bank lies within the rural communities that we call home. Without your support, perseverance, and commitment, we would not be where we are today. Your success is our success, and we are proud to be a part of your journey. Equally important to our mission are the dedicated employees who bring our values to life every day. Their hard work, expertise, and passion make all of this possible—not only for our bank, but for the communities we



As we look ahead, we remain committed to supporting the growth and prosperity of our communities. We will continue to be a trusted partner, fostering opportunities for local businesses and investing in the future of Central, North Central, and North East Montana. Thank you to our customers for your unwavering support, and to our employees for their dedication in making a lasting impact. Together, we'll build a stronger, brighter future.





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### BANK PURPOSE & LEADERSHIP

#### **MISSION**

Our mission is to provide the best banking service to every community we serve, building trust, fostering relationships, and delivering exceptional value to our customers

#### **HOW WE DO IT**

We are a family of banks whose unique local presence reflects the communities we serve, and we welcome the opportunity to grow and change as our customers and communities do the same.

#### **OUR LEADERSHIP**

Dean Comes, CEO, Division President

Megan Bartel, Chief Administrative Officer

Chad Robinson, Chief Credit Officer

Jim Lear, Chief Financial Officer

Marci Shaw, Human Resources Director

#### **OUR ADVISORY BOARD**

Greg Smith, Owner, Skyline Aviation, LLC, Lewistown

Russ Spika, Owner & CPA, Russel J. Spika, CPA PC, Lewistown

Rob Reid, Owner, Ace Hardware, Chinook

Bill Evans, Agency Manager, District USDA Farm Service, Fort Benton

Tracy Golik, CFO, Century Companies, Inc, Lewistown

Mike Johnson, Retired Branch Manager, First Bank of Montana, Fairfield

Dean Comes, CEO, Division President, First Bank of Montana, Lewistown

Mitch Johnson, Branch President, First Bank of Montana, Fairfield

Angela Dose, Chief Accounting Officer, Glacier Bancorp, Inc, Kalispell





### WHERE WE SERVE



**Address** County **Branch** Lewistown 224 West Main St, Lewistown **Fergus** Big Sandy 15 Johannes Ave, Big Sandy Chouteau Liberty Chester 11 East Adams, Chester Chinook 337 Indiana St, Chinook Blaine Teton Choteau 201 Main Ave N, Choteau Conrad Pondera 308 South Main St, Conrad Fairfield 321 Central Ave. Fairfield Teton Fort Benton 1502 Main St, Fort Benton Chouteau Plentywood 115 First Ave E, Plentywood Sheridan Vaughn 390 Post Ave, Vaughn Cascade

We proudly serve communities throughout Central and Northern Montana. Our area of stewardship is focused on the counties in which we have an operating branch as well as several surrounding counties. On an annual basis, we strategically plan our approach to help these communities grow through lending, donations, service and investments.



First Bank of Montana is part of Glacier Bancorp, a regional bank holding company with 17 divisions in the Western United States. Our customers have access to branches in 227 communities in Arizona, Colorado, Idaho, Montana, Nevada, Utah, Washington and Wyoming!



### LENDING IMPACT

\$400,900,672

1,614 Total Loans in 2024

Commercial Consumer Real Telate \$379,440,228 \$11,831,208 \$9,629,236 1.248 loans 325 loans 41 loans

#### LENDERS WHO DID FLEXIBLE & INNOVATIVE LOANS

#### Commercial

Farm Service Agency Loans

Orry Fruit

SSBCI Capital Program

Shaud Schwarzbach

**MT Department of Commerce** 

Lyle Hodgskiss

MT Board of Investments

Lyle Hodgskiss

#### Consumer

#### Credit Builder Loans

Amy Oakley Jessica Aberg Julie Hartman

Randi Pompei

### Real Estate

### Federal Housing Administration (FHA) Mortgage Loans

Julie Hartman Julie Lenington Karrie Crabtree

USDA Rural Development Loans

Karrie Crabtree



CRA (Community Reinvestment Act) loans are those that go towards helping community revitalization, stabilization, affordable housing, and community service. These efforts include helping businesses retain jobs and economic development in rural, under-served demographics.

#### LENDERS AND CREDIT ANALYSTS (CA) THAT DID CRA COMMUNITY DEVELOPMENT (CD) LOANS

Allison Wahl
Bill McCoy (CA: Alyssa Kelly)
Chris Mattson (CA: Alyssa Kelly)
Debby Vielleux (CA: Phyllis Ritland)
Lyle Hodgskiss
(CA: Jenae Johns, Morgan Moore, Daniel Oosting)
Michael Van Voast (CA: Karla Neibauer)

Mitch Johnson (CA: Brittany Janzen)
Monte Harrison (CA: Christyna Miller)
Orry Fruit (CA: Phyllis Ritland)
Shaud Schwarzbach (CA: Daniel Oosting & Kylie Heilig)
Sheila Berg
Todd Smith (CA: Kylie Heilig)



### GIVING IMPACT

We succeed when the communities we serve succeed. We are deeply committed to the prosperity of the places where we conduct business. That's why giving back to our community has always been an important part of who we are. Our employees are involved as leaders and volunteers in local organizations throughout the area, and we support charitable causes with thousands of dollars in donations and sponsorships every year. Below is a brief look at those we were fortunate to support in 2024, impacting the following counties: Blaine, Cascade, Chouteau, Fergus, Garfield, Judith Basin, Liberty, Petroleum, Pondera, Sheridan, Teton, and Wheatland.



\$167,693

#### **CRA Qualifying Donation Recipients**

Bear Paw Development Corporation

Big Sandy Food Bank

Big Sandy Rotary Club

Big Sandy School District 2

Boys and Girls Club of Lewistown

Central Montana Community Cupboard Inc.

Central Montana Foundation

Central Montana Medical Facilities, Inc.

Chester Joplin Inverness Public Schools

Chester Loaves Fishes Inc.

Chinook Food Pantry, Inc.

Chinook Public Schools

Choteau Area Port Authority

Choteau Education Foundation

Choteau School District #1

Conrad Community Education Foundation

Conrad School District 10

Fairfield Community Civic and Recreation, Inc.

Fairfield Education and Community Association

Fairfield Public Schools

Fort Benton Community Improvement Association

Fort Benton Public Schools

Fort Benton Volunteer Fire Department

Friends of the Pool and Park Foundation

Friends of the Sun River Valley Food Drive

Glen-Wood Inc/Sheridan County Food Bank

Great Falls Development Authority

Lewistown Public Schools

Living Waters Ministry (Vaughn Food Bank)

Montana Food Bank Network, Inc.

Montana HomeOwnership Network, Inc dba NeighborWorks MT

Plentywood School District 20

Pondera Food Pantry Inc

Promise686 Inc - Lewistown

Snowy Mountain Development Corporation

Teton County Food Pantry, Inc.

Tough Enough to Wear Pink Central Montana

Vaughn Public School



### GIVING IMPACT CONTINUED



Every holiday season, First Bank of Montana hosts a 12 Days of Christmas Food Drive, inviting community members to help support those in need. For two weeks in December, customers and residents were encouraged to donate the top 12 mostneeded items from the ten food banks that surround our branch locations. These donations were collected in our bank lobbies, and First Bank of Montana pledged to match every non-monetary donation received, doubling the contribution to the food bank. Thanks to the generosity of the communities and matching items from the bank, an approximate value of \$14,882 was donated, ensuring that families in need would have the nourishment they require during the holiday season and beyond. This collaboration brought together the spirit of giving, creating a meaningful way for everyone to contribute to a cause that truly makes a difference in our communities.



Every July, First Bank of Montana hosts an annual School Supply Giveaway at all ten branch locations. Employees work with teachers in each community to compile a list of essential school supplies across these rural, underserved areas. First Bank of Montana then partners with businesses in each community and locally purchases the supplies and backpacks.

Employees at every branch location pack the backpacks and personally hand them out to students that arrive to pick them up. Each student comes with excitement written on their face, and they leave with a backpack full of the necessary supplies to get them through the school year. During the 2024 giveaways, a total of 1,548 students grades Kindergarten through 6th received a backpack before the new school year.





### GIVING IMPACT CONTINUED

### FHL Donations

First Bank of Montana and partner, Federal Home Loan Bank of Des Moines (FHLB Des Moines) awarded \$420,000 to 13 non-profit organizations across our Central Montana footprint through the FHLB Des Moines Member Impact Fund grant program in early 2024. This program was used to forward the mission of affordable housing and community development. For more information on these donations, please visit the Noteworthy Articles on the Community page of our website with the QR on the right.



FBMT Community Page



### Recipients:

<u>Bear Paw Development Corporation:</u> These funds will be used to assure that Bear Paw Development has the necessary capacity to help local governments with their infrastructure needs.

<u>Big Sandy Rotary Club:</u> These funds will be used for improvements to the baseball field in Big Sandy, MT including the irrigation system, fencing, and dugout facilities.

<u>Central Montana Community Cupboard:</u> These funds will be used for operating expenses to continue the mission of the Central Montana Community Cupboard by purchasing more food and supplies.

<u>Chester-Joplin-Inverness Public Schools:</u> These funds will be used to make the school's football bleachers ADA accessible per ADA requirements.

<u>The Friends of the Pool and Park Foundation in Chinook, MT:</u> These funds will be used for the Chinook Pool Rehabilitation project.

<u>Choteau Area Port Authority:</u> These funds will be used to further the Choteau Area Port Authority's housing development projects initiated in 2020.

<u>Central Montana Medical Center:</u> The Central Montana Medical Center Foundation used \$225,000 from the grant to purchase a new 4x4 ambulance. \$75,000 of the donation will help fund the Cancer Center project in Lewistown.

#### Counties Impacted

Blaine

Cascade

Chouteau

**Fergus** 

Garfield

Judith Basin

Liberty

Petroleum

Pondera

Sheridan

Teton

Wheatland



### GIVING IMPACT CONTINUED

## FHLB Recipients Cont:

<u>Conrad Community Education Foundation:</u> These funds will be used to provide computers, iPads, alternative educational seating, educational supplies, maintenance equipment, landscaping materials, and other necessary supplies to Conrad Public Schools.

<u>Fairfield Community Civic and Recreation:</u> These funds will be used for renovation expenses to the Community Hall in Fairfield.

<u>The Fort Benton Volunteer Fire Department:</u> These funds will be used to construct an addition to the current Fort Benton Volunteer Fire Department Fire House for trucks, equipment, fire gear, and adequate training space.

<u>The Great Falls Development Authority:</u> These funds will be used to create a Great Falls Regional Local Foods Partnership with existing and new agricultural producers.

<u>Snowy Mountain Development Corporation:</u> These funds will be used to support Snowy Mountain Development Corporation's capacity building and working capital activities directly related to its planning, development, and implementation of affordable housing opportunities in their six-county service area.

<u>Living Waters Ministry (Vaughn Food Bank):</u> Living Waters Ministry is a local church and food bank that helps serve the communities of Vaughn and Sun Prairie, MT. These funds will be used for building improvements and to purchase goods for individuals in need.









### SERVICE IMPACT

# 2,447 Service Hours

#### Total documented hours given in 2024



#### Counties Impacted

Blaine

Cascade

Chouteau

Fergus

Garfield

Judith Basin

Liberty

Petroleum

Pondera

Sheridan

Teton

Wheatland



89%



### TIME GIVEN BY EMPLOYEES TOWARD THE 2024 SCHOOL SUPPLY GIVEAWAY:

Allison Wahl
Alyssa Deighan
Alyssa Kelly
Amanda deRosier
Amy Kalal
Amy Oakley
Andelyn Whitehead
April Reeves
Bree Ziolkowski
Charlee McKay
Cheryl Kaneshiro
Chris Lewis Fraser
Chris Mattson
Christyna Miller
Debra Miller

Demra Brown

Diane Snapp
Ethel Acord
Gloria Godfrey
Heather Adkins
Jacqueline McQuinn
Jaelyn Lane
Jenae Johns
Joseph Von Stein
Julia Diaz
Julie Hartman
Kaitlyn Gilmor
Kim Dukart-Ramberg
Krissy Ellsworth
Kylie Heilig
Laraine Kolste

Lisa Banka
Lori Burnham
Malia McKenzie
Marci Shaw
Miranda Pompei
Misty Davison
Monte Harrison
Phyllis Ritland
Roxie Brenner-Mitchell
Shaina Cecrle
Sheila Berg
Shelby Moline
Shirley Jorgensen
Tanya Allen
Tyree Schiefelbein





### SERVICE IMPACT CONTINUED

#### TIME GIVEN BY EMPLOYEES IN LEADERSHIP ROLES:

Allison Wahl I Small Wonder Child Care

Alyssa Deighan | Carter School

Amanda deRosier | Central MT Community Cupboard, Your Neighbor Cares

Amber Love Davis | Lewistown Downtown Association

Amber Schoenrock | Pondera Shooting Sports Club of Conrad

Amy Oakley | Fairfield Community Civic and Recreation, Inc.

April Reeves | Fort Benton Community Improvement Association

Bree Ziolkowski | S.M.I.L.E.S., Inc.

Chad Robinson | Snowy Mountain Development Corporation

Charlee McKay | Grass Range Public Schools

Charleyne Yeager | Choteau Chamber of Commerce

Cheryl Kaneshiro | Chinook Senior Citizens Center

Chris Mattson | Hi-Line Health Foundation, Inc.

Christyna Miller | Fergus County Local Advisory Council, S.M.I.L.E.S., Inc.

Cindy Berg | S.M.I.L.E.S., Inc.

Craig Aus | Plentywood Golf Club

Dana Davis | Conrad Lions Club, Conrad Area Chamber of Commerce

Dean Comes | Central Montana Foundation

Debby Vielleux | Sunrise Bluff Estates

Debra Miller | Pondera Arts Council

Demra Brown | Big Sandy Rotary Club

Glenda Kolar | Central Baptist Church

Jessica Aberg | Blaine 1, Inc., Blaine Co Wildlife Museum,

Friends of the Pool and Park Foundation

Julie Lenington | Fort Benton Tax Increment Finance District,

Signal Point Golf Club

Karrie Crabtree | Choteau Education Foundation

Kristi Olson | Chester Joplin Inverness Public Schools, Liberty County Museum, Liberty County Chamber of Commerce

Laci LaBuda | Big Sandy Medical Guild

Lisa Sanchez | Loma Rural Volunteer Fire Department

Marci Shaw | Fairfield Community Civic and Recreation, Inc.,

Fairfield Edu. and Community Assoc.

Megan Bartel | Central Montana Community Cupboard, Central Montana Medical Facilities, Central Montana Foundation. Lewistown TEDD/TIFD

Michael Van Voast | Blaine County Airport Commission

Monte Harrison | Central MT Fair and Rodeo Committee

Nicole Allderdice | Sunshine Snippers 4-H Club

Orry Fruit | Bear Paw Development Corporation, Fort Benton Lions Clubs, Signal Point Golf Club

Phyllis Ritland | Bethany Chapter #42 Order of Eastern Star of MT, Fort Benton United Methodist Church

Roxie Brenner-Mitchell | S.M.I.L.E.S., Inc.

Samantha Dengel | S.M.I.L.E.S., Inc.

Shaud Schwarzbach | Montana Grain Growers Association,

Big Sandy Rotary Club, North Central Montana Regional Water Authority

Sheila Berg | District Six Human Resource Development Council

Todd Smith | Lewistown Area Chamber of Commerce

Tom Donnelly | Family Connections, Inc., Great Falls Public Library Foundation. Great Falls Public Schools Foundation

Tyree Schiefelbein | Central Montana Family Planning









### FINANCIAL LITERACY IMPACT

First Bank of Montana promotes financial literacy through various channels including Financial Foundations (EverFi) and our Teach Children to Save (American Bankers Association) programs. Teach Children to Save takes place in April each year and is a bank-wide initiative for employees to bring financial education into classrooms in our surrounding communities.

#### TIME GIVEN BY EMPLOYEES TOWARD HELPING SPREAD FINANCIAL LITERACY PROGRAMS:

Allesha Lear Alyssa Kelly Amanda deRosier Amber Love Davis Amy Kalal April Reeves Audrey Herr Bree Ziolkowski

Char McKay

Chelsie Fox Cheryl Kaneshiro Chris Mattson Chris Lewis Christyna Miller Dana Davis Demra Brown Daniel Oosting Debby Vielleux Ethel Acord Gloria Godfrey Heather Sand Heather Adkins Jaelyn Lane Jessica Aberg Jodi Cameron Julie Hartman Julie Lenington

Kaitlyn Gilmor Karla Neibauer Krissy Ellsworth Krista Wade Kristi Olson Lisa Banka Lori Burnham Michael Van Voast Miranda Pompei

Misty Davison Phyllis Ritland Robin Moline Roxie Brenner-Mitchell Samantha Dengel Shelby Moline Susy Wambach

#### **FINANCIAL LITERACY**

Financial Literacy for High School is an online course that local schools can enroll in to provide students with interactive lessons on various aspects of financial literacy. Schools that participated in EverFi – Financial Literacy for High School during the 2023-2024 school year include:

- Augusta High School Augusta, MT
- C M Russell High School Great Falls, MT
- Chinook High School Chinook, MT
- Choteau High School Choteau, MT
- Dutton/Brady High School Dutton, MT
- Fairfield High School Fairfield, MT
- Garfield County Dist Middle/High School
- Great Falls High School Great Falls, MT
- Harlowton High School Harlowton, MT
- Hobson High School Hobson, MT
- Paris Gibson Education Center Great Falls, MT
- Roy High School Roy, MT
- Winifred High School Winifred, MT







### FINANCIAL LITERACY IMPACT

#### OLDER AMERICANS MONTH - SENIOR FRAUD PRESENTATIONS

May is designated as Older Americans Month by the American Bankers Association. Annually, First Bank of Montana visits the senior centers around their branch locations to raise awareness about fraud and help seniors protect themselves. We provide information on common scams, how to spot them, and ways to safeguard personal information, empowering seniors to make safe financial decisions.

#### **EMPLOYEES THAT ASSISTED WITH SENIOR FRAUD PRESENTATIONS:**

Allesha Lear Jaelyn Lane Alyssa Deighan Jodi Cameron Alyssa Kelly Mathew Huff **APRIL REEVES** MISTY Davison Chervl Kaneshiro Samantha Dengel Christina Lewis Shelby Moline Demra Brown Shelby Perri Heather Adkins Susy Wambach

Heather Sand





#### First Bank of Montana presents fraud awareness seminar at Senior Center

By McKenzie Graye, I-O Editor

Last week Dana Davis of First Bank of Montana presented a fraud awareness seminar during lunch.

true, most likely it is," said

She advised people to do their research and not be taken in by fake websites that look for scammers to do mass 406 text messages to rope you in,"

Bank counterfeit websites are often used.

"You may get a text claimat the Conrad Senior Center ing there is suspicious activity on your account. Never click "If it looks too good to be on the link they send. Call your local bank, using the number from your phone book. Talk to your banker. Save their number so you know if the text is coming from a valid number," advised Davis.

Charity scams make it easy

or UPS may claim there is a problem with your delivery and you need to click on the link to pay a small delivery fee to get your package. Don't click on

If you are planning to send someone a gift card, look closely at the card before purchasing it. Seammers can tamper with the cards at the store and put them back on the shelf.

IRS Scams:

The IRS may mail you a letter, but they will not call or email you.

Grandparent seams:

If someone calls and asks you to wire money or send a check, Venmo, etc. because your grandchild is in trouble, hang up and call them or their

Popular new frauds include the gold coin scam. Ad ad on the radio or tv may talk about the shaky world economy and the only thing you can rely on is precious metals. You call a toll-free number and get pitched on buying go0ld and silver coins that are supposed to go up in value. What you are not told is the coins are being sold at 30 up and you will I the minute you bu





### **EMPLOYEE IMPACT**

First Bank of Montana encourages all employees to futher their training and education as it pertains to banking. We recognize that making those kinds of time and financial commitments is not easy and the bank is glad to be able to assist with it. First Bank of Montana is proud of our employees and strives to provide quality job-related opportunities for everyone. Toghether, it makes all of us better!

## Continued growth by employees!

#### SUCCESSFUL SUPERVISOR COURSE

Lonnie Allaire Bill McCov Diane Nyby Krissy Ellsworth Jaelyn Vielleux

#### **TUITION REIMBURSEMENT PROGRAM**

Daniel Oosting:

Western Governor's University

- Master's in Business Administration

Amanda deRosier

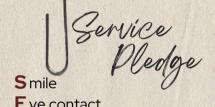
Western Governor's University

- Bachelor's in Business Administration









E ye contact

Refer to customer by name

Viable options

I nstant acknowledgement

Customers come first

End with a "thank you"



#### 5 YFARS:

Karla Neibauer Shirley Bausman-Jorgensen Michele Bridgeford

#### 10 YEARS:

Allesha Lear Tyree Schiefelbein

#### 20 YEARS:

Laraine Kolste





### **OUR STORY**

First Bank of Montana is a division of Glacier Bank, which is owned by Glacier Bancorp, Inc. (GBCI), a regional bank holding company headquartered in Kalispell, Montana.

Glacier proudly operates individual bank divisions that provide world-class financial services to individuals and businesses throughout the Western U.S. Glacier is a unique banking family that includes outstanding regional banks featuring great people in exceptional communities.

Each bank operates with their own management in the communities they know well, supported by the considerable experience and shared resources of an entire network of similarly-minded community banks.

This is why the Glacier family has received numerous awards for stability and soundness over the years, and has repeatedly ranked among the top 10% in the nation for financial strength. We have been similarly recognized by Forbes and Money magazines.

First Bank of Montana is proud to have been invited to join the Glacier family on October 1, 2006. This has enabled us to continue serving our local communities with the same personal attention and friendly approach our customers have come to expect, all with the added resources of our much larger banking family.

## A BIT ABOUT OUR GLACIER BANK FAMILY:

Glacier Bancorp, Inc. is a regional bank holding company providing commercial banking services in 155 communities through 227 banking offices in Montana, Idaho, Utah, Washington, Wyoming, Colorado, Arizona, and Nevada.

In 2022 we joined the Allpoint ATM network, giving our customers access to over 55,000 ATMs, surcharge fee and conveniently-located ATMs worldwide.

#### **CORPORATE PROFILE**

We offer a wide range of banking products and services, including transaction and savings deposits, commercial, consumer, and real estate loans, and mortgage origination services. We have total assets of \$28.2 billion and shareholder equity of \$3.2 billion.



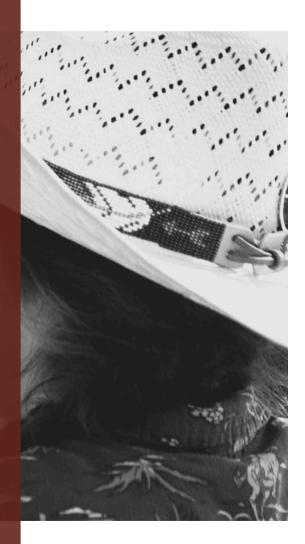


### THE NEXT CHAPTER

# Coming soon:

#### **ANNUAL SERVICE DAY - JUNE 19TH**

On June 19th, 2025, each of our 10 branch locations will complete a meaningful service project that will positively impact their local communities. On this day, our employees will strengthen connections and create lasting change, demonstrating the power of service and collaboration among out tight-knit neighborhoods.







SPRORTING OUR COMMUNITY
STRONG FIRST BANK
OF MONTANA
DIVISION OF GLACIER BANK

OP OVER 100 YEARS.



